

StreamFoundry's IBM System z Software Services

Overview

StreamFoundry is focused on mainframe systems software support regardless of the supplier. Our consultants have system-programming skills and domain expertise from Application Development to Workload Scheduling.

Key Benefits

Reduce
mainframe
personnel
costs

Improve
systems
and
application
availability

Support
less
familiar
software
products

Make
personnel
available
for more
strategic use

We have subject matter experts in many areas:

- Application development
- Audit management
- Change and configuration management
- Database management
- Event management and automation
- Monitoring and management
- Output management
- Print management
- Project management
- Resource sharing
- Security management
- Session management
- System management
- System programming
- Tape management
- Workload scheduling

Scope

Varied scope of system programming support— software maintenance, problem determination, necessary software administration in support of the needs of your business:

- Software maintenance and change planning
- Assistance implementing high-impact software like new releases of COBOL or CICS
- Software installation and testing
- Production cutover and post cutover support
- General problem determination and resolution

Service Delivery

- Remote system support
- Effective Communication with stakeholders for activity status



How We Work

Step 1 – Basic Support Estimate Based on Software and System Scope

We estimate the support hours and duration based on our experience with similar support projects.

Step 2 – Provide Support and Refine the Support Needs as Necessary

After a few weeks of providing support, we will touch base with stakeholders and give an update of how things are going and see if any adjustments are necessary.

Step 3 – Carry out the Support Activities

We will carry out the support activities as defined and communicate with stakeholders until the support agreement has expired. We will document the necessary details so work by your staff can pick up in the future as necessary.

Case Studies

For an insurance company, StreamFoundry helped a Client implement the latest release of COBOL. Our consultants helped the client take a comprehensive look at what was required to make the most of the new release and helped with making the changes. The results of the project were a significantly shorter execution time of batch workloads due to compiler performance enhancements.

For a financial-services firm, StreamFoundry helped the Client fill a critical skill need in the area of workload management. The consultant that we supplied had skills in both the CA and IBM products and was able to help them complete the software transition in their timeframe.

For a manufacturing company, StreamFoundry was able to meet a tight time requirement to get a systems automation product installed and running in multiple LPARs in time for production turnover while transferring critical skill to Client personnel.

Work With Us

If you need mainframe software support, we can help.

We understand how to augment your staff with systems programming tasks freeing them up for business critical tasks or filling gaps in their skills and experience.

Contact StreamFoundry

inquiries@streamfoundry.com

or

617.877.4728

